Automate the migration from one Service Manager environment to another

The Cireson Lifecycle Management app is a must-have for any successful migration and long-term implementation of Microsoft Service Manager, helping organizations automate the migration process for the entire lifecycle of their Service Manager environment.

- Migrate from Service Manager 2012 to Service Manager 2016, reducing manual workload by over 70%
- Control data promotion by selecting management packs & components to move from testing and staging, through to development and production
- Shorten the time to release updates to the organization
- Standardize processes to adhere to industry best practices
- Quickly and easily realign your production and development environments
- Consolidate multiple environments into a single environment for reduced administrative overhead
- From lifecycle approach through development, testing, and staging through to production, the Lifecycle Management app greatly reduces manual migration efforts including cleanup and modification, while helping ensure data integrity.

Instead of an ‘all or nothing’ approach, this app lets you choose what data, configurations, and objects to migrate (including parent/child work items, related objects and runbook data) for a truly configurable experience.

A fully managed ‘Fresh Start’ Service Manager migration includes six phases:

1. **This Old House**
   - Data collection
   - Process optimization
   - Review requirements & size new environment
   - Archive unnecessary data

2. **Blueprints**
   - Configure new environment

3. **Construction**
   - Back-up
   - Migrate data
   - Verify data integrity

4. **Insurance & Move-in**
   - Configure remaining environmental variables

5. **Settling In**
   - Technical testing
   - Verify Cireson application integrity

6. **No Place Like Home**
   - Admin and end-user testing

When moving environments, we recommend a managed Migration with the Cireson Services Team to provide a cohesive, automated experience. From planning, implementation, movement and testing to system-wide training, our team of System Center experts will help ensure your organization has the tools and knowledge to deploy and migrate environments in the future with ease.
Export an entire environment and ensure only the necessary Management Packs are copied using intelligent comparison, dependency checking, and targeted exclusions.

Snapshot (cold replica) your current known configuration environment to promote consistency and standardization.

Copy work items by class and status including complex work items that include multi-layer nested activities.

Supports the Cireson Asset Management solution including Asset Management, Asset Excel, Asset Import and Asset Barcode apps.

Copy relationships for work items and configuration items based on certain criteria.

Copy additional items like runbook IDs, enumerations stored in system MPs and related objects on any object.

Automatically relate migrated service offerings and request offerings between two environments.

Easily copy Service Level objectives between two environments.

Automatically copy DLL files and requires Management Pack resources to the target environment.

Maintain a separate development environment without any need for database restorations or production resources.

To use the Lifecycle Management app to automate your migration, visit Cireson.com/apps/lifecycle-management